

# Your Move. Made Easy.

## Epicor Supports Your ERP Upgrade.

Today's business is under pressure to keep moving—to compete in the global marketplace, drive new levels of customer loyalty, and attract the talent your business needs to propel growth. Running the latest version of Epicor ERP today is essential to taking advantage of the opportunities of tomorrow.

Upgrading can be disruptive, but it doesn't need to be. Through successfully supporting hundreds of customers through upgrades, Epicor has developed the four key steps to making your move easier.



Get started with the free ERP Analyzer Tool, Database Packer, and Cloud Transfer Tool

### 1 Preparing to Move

Your ERP system won't be a perfect fit indefinitely. It takes an upgrade to stay competitive. For that, you need to know the scope of your move—the business objectives, desired timeline, estimated budget, and volume of customizations, configurations, and data.

With the Upgrade Resource Center available on EpicWeb and the ERP Analyzer Tool, Epicor helps you understand the level of complexity of your upgrade and offers advice to get you started.

Our upgrade services:

EpicWeb Upgrade Resource Center + ERP Analyzer Tool

### 2 Planning Ahead

Staying current is necessary to stay competitive, but moving can be a disruptive process for your business. If you can identify where time can be saved—and bring your employees up to speed fast—you can plan a more straightforward upgrade.

Epicor can work with you to plan for success, with project management and configuration support, performing initial data upgrades, and employee training to educate your people.

Our upgrade services:

Database Packer + Cloud Transfer Tool  
+ Epicor Learning Center + Project Management



### 3 Moving In

Your move is completed—now you need to identify any conversion issues in preparation for the go-live. That means validating your data and giving your employees the training they need to get up to speed fast.

Epicor can support you with further database upgrades and user acceptance training. At this stage, it is key that your employees are ready for the go-live without unnecessary disruption.

Our upgrade services:

Project Management + Consulting Services + Epicor Cloud Services



ERP Analyzer Tool—run it as many times as you like for visibility of your current version, customizations, data, and changes in your system.

Database Packer - package and encrypt your database without using FTP.

### 4 Ready for Go-Live

You've completed your final checks and you're ready to go. Epicor will help you through this process, providing remote go-live support if needed.

Whilst you're finding your feet, you can still access support. Your upgrade project will remain active until your business operations are normalized.

Our upgrade services:

Epicor Learning Center + Remote Go-Live Support



Cloud Transfer Tool—store your data in the cloud during transfer and upgrade for easy access.

Epicor has a wide variety of services and proven upgrade methodology for companies who are trying to pursue growth—whether it's do-it-yourself, with a partner, or with the support of the Epicor Professional Services team. Take advantage of our free upgrade tools with our ERP Analyzer Tool, Database Packer, and Cloud Transfer Tool.

Get started with our free upgrade tools today.

Access the Analyzer Tool



Contact us today [info@epicor.com](mailto:info@epicor.com) [www.epicor.com](http://www.epicor.com)