

Epicor Supplier Portal

Accomplish more with your ERP

Improve Supply Chain Growth, Resiliency and Flexibility with Data-Driven Decisions

As a manufacturer or distributor, you can't escape the complexities of and disruptions to your supply chain, but you can minimize their effect on your customers and your top line. The key is connecting and aligning with your suppliers, the business partners best positioned to help you predict and prepare for those inescapable complications and disruptions.

Epicor Supplier Portal digitizes document exchange for supplier communities, providing an automated, real-time, web-based means to communicate, regardless of location. View and respond to documents and status information about all your sourcing requests within a single portal solution. Stay informed about supply chain activity via Web-based analytics and get alerts about unexpected or non-compliant supplier actions.

Drive Cost Savings and Increase Productivity

Epicor Supplier Portal helps you better manage suppliers and create a more resilient supply chain. With a single source of truth, you can improve on-time, in-full delivery rates, decrease inventory levels and overall business cycle times, and improve traceability and supplier performance of PO change orders. The Supplier Portal can be delivered at no cost to you. Each supplier simply pays a small fee each month to receive and respond to your new orders.

Improve Business Relationships and Supplier Performance

Worried about how to get your suppliers on board, without overwhelming them? We take care of that for you, keeping you in the loop the whole time. Included flat-fee services cover recruiting, support and services. We establish and maintain rules that meet your business needs around which your suppliers must work. We provide email and telephone support for both you and them, and we develop all of the maps needed to digitize your process.

We also help you keep your suppliers accountable, helping you to track and grade their performance by reporting key score-boarding metrics like on-time shipments / delivery, invoice accuracy, quality and responsiveness.



Customer Benefits

Make real-time, data-driven supply decisions to respond to your customers more quickly and accurately

You and your suppliers need no technical expertise — Epicor recruits them to your digitized supply hub and manages and supports the applications for you

See B2B events in plain English, text message format, rather than struggling with “EDI speak”

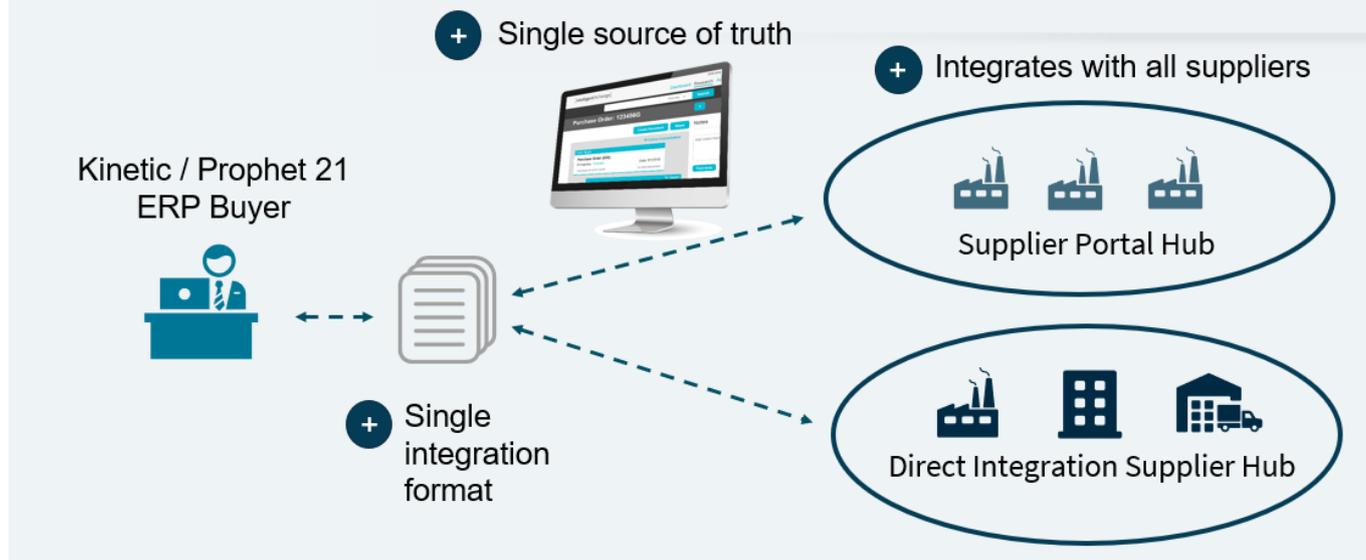
Supplier Benefits

Suppliers receive your purchase orders immediately

Suppliers can submit invoices to get paid more quickly

Suppliers can be certain they're shipping the right product at the right time for customer satisfaction — “the perfect order”

How We Help You Better Manage Your Suppliers



What's Included?

Integration Hub

For suppliers who can connect to you, system to system, Integration Hub provides a fully managed B2B integration solution. We take care the integration behind the scenes, handling the necessary hardware, software, staffing, security, trading partner relationships and more. With in-house, 24/7 dedicated support, you'll increase productivity and lower your IT investment, ultimately increasing your ROI.

Features

- Any-to-any translation including EDI X12/EDIFACT, JSON, Web Services, Flat Files and ODBC integrations
- Management by exception model, which notifies you and stops documents before they cause problems
- Encrypted and secure electronic data transmissions
- Regular product upgrade schedule

Supplier Hub

For suppliers who can't connect to you, Supplier Hub provides a web portal through which suppliers can send and receive B2B documents electronically. The solution uses simple web forms and requires only a web browser and an Internet connection; no connection to their business system is needed! Documents are standardized with built-in business logic, so you and your suppliers can expect complete and accurate data.

Features

- Simple and intuitive interface
- Helps ensure compliance with your data and process requirements
- View status of customer transactions
- Improve supplier accuracy and efficiency in responding to your documents
- Configurable alerts so your suppliers do not miss critical deadlines

Advanced Intelligence

Advanced Intelligence delivers information to business users regarding all digitized processes via a web-based portal in an easy-to-understand, human-readable format. Included graphical charts provide insights into the EDI data. Users are empowered with self-service tools that let them view documents and status information for all sourcing requests.

Supplier Enablement Services

We do the work for you, becoming your B2B integration team and minimizing the need for IT intervention. Included flat-fee services cover:

- Recruiting: We contact your suppliers, assist them with onboarding, and provide you with progress reports.
- Support: We provide email and call-in support for you and your suppliers.
- Professional Services: We develop standard supplier document formats and business rules to map to / from the business system and the supplier portal.

Map Choices with Rules for Different Supplier Communities

Ready-made maps cover the whole range of sourcing-to-payment transactions for orders, warehouses, and carriers. If you need different rules for different supplier communities, we will set those up as multiple map / rule combinations. Available ready-made maps include the following, but custom maps are also available.

- Purchase Order
- Purchase Order Acknowledgement
- Ship Notice/Manifest
- Invoice
- Remittance Advice
- PO Change Request
- Motor Carrier Freight Details
- Transportation Carrier Shipment Status
- Motor Carrier Load Tender
- Bill of Lading
- Motor Carrier Delivery Trailer Manifest

Get Answers to Key Questions

Customer's Purchasing Department

- Did the supplier agree to ship me what was on the PO?
- Did the supplier ship on time? What's on the trailer or truck?
- Is it going to reach the point of use on time?
- How many were shipped?
- Is the supplier performing well overall?

Supplier's Customer Service Department

- Did we ship on time?
- Did the invoice match the PO?
- Did the customer get the invoice?
- Is the charge-back a legitimate one?

Customer's Finance Department

- Did the supplier invoice on time?
- Did the invoice match the PO? Quantity? Price? Shipment Date? Freight Charges?
- Have we received anything that has not been invoiced?
- Have we paid the invoice?
- How quickly did the invoice go out after the shipment?

Supplier's Order Fulfillment / Shipping Department

- When should I ship?
- Did the ASN reach the customer?
- Am I late for any shipments?
- Does the shipment match the original PO?

About Epicor EDI

Epicor EDI (the new name for 1 EDI Source) is a division of Epicor that has been a leading EDI and B2B integration provider and innovator for over 30 years! We offer an elite, yet affordable full line of software solutions that solve a variety of issues through flexible, easy-to-use tools and expert, live support and consulting services. We have the perfect solution to end your daily struggle with visibility into issues, the frustration of large chargebacks, not meeting customer needs, or the pain in doing the basic EDI or B2B integration work.

EPICOR

We're here for the hard-working businesses that keep the world turning. They're the companies who make, deliver, and sell the things we all need. They trust Epicor to help them do business better. Their industries are our industries, and we understand them better than anyone. By working hand-in-hand with our customers, we get to know their business almost as well as they do. Our innovative solution sets are carefully curated to fit their needs, and built to respond flexibly to their fast-changing reality. We accelerate every customer's ambitions, whether to grow and transform, or simply become more productive and effective. That's what makes us the essential partners for the world's most essential businesses.

Contact Us Today: info@epicor.com | www.epicor.com

The contents of this document are for informational purposes only and are subject to change without notice. Epicor Software Corporation makes no guarantee, representations, or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality, or reasonable skill and care. This document and its contents, including the viewpoints, testimonials, dates, and functional content expressed herein are believed to be accurate as of its date of publication, October, 2021. Use of Epicor products and services are subject to a master customer or similar agreement. Usage of the solution(s) described in this document with other Epicor software or third-party products may require the purchase of licenses for such other products. Epicor and the Epicor logo are trademarks or registered trademarks of Epicor Software Corporation in the United States, and in certain other countries and/or the EU. Copyright © 2021 Epicor Software Corporation. All rights reserved.