

# Epicor Change Acceleration Process (CAP) Workshop



## Product

- ▶ Epicor® ERP

## Benefits

- ▶ A comprehensive approach to a successful ERP implementation and lasting change
- ▶ Develop stakeholder commitment and support for project success
- ▶ Practical skills to manage the human element of change
- ▶ Clearly defined ERP project roles and responsibilities
- ▶ Effectively communicate compelling reasons to achieve buy-in
- ▶ Assess systems and structures required to support and sustain the people, process, and technology changes

## Epicor Business Consulting

Implementing change in an organization can be both exciting and challenging. Whether the change is a roll-out of new technology, a merger or acquisition, reorganization, or implementation of a new process, change can be rewarding and successful when carefully planned and executed. Throughout the Change Acceleration Process (CAP) Workshop, Epicor Business Consulting will equip your team with the skills and tools to overcome the common pitfalls companies experience when implementing a new ERP system—thereby creating a faster return on your investment.

Companies implementing significant change face a number of challenges. Whether it is a lack of infrastructure required to support the change or understanding of the effort required to complete the project, Epicor Business Consulting Services (BCS) can help. Many change-oriented projects are met with employee resistance or lack of executive support. Epicor BCS works with you to address these issues through an objective approach targeted to alleviate these common pain points.

The one-and-a-half-day, onsite CAP Workshop leverages a series of proven interactive tools and brainstorming techniques. These are designed to anticipate and alleviate stakeholder resistance while identifying strategies for success. The workshop also addresses stakeholder involvement, resource constraints, and the importance of change management. Led by an Epicor Business Consultant, the CAP Workshop includes exercises that determine project scope, resource needs, and potential risks that may impact your overall project success.

Upon completion of the workshop, the Epicor Business Consultant will deliver the CAP Workbook and Report to summarize the results—including stakeholder analysis, communication plan, success factors, and systems and structures assessment. Based on your team's collaborative efforts, these documents serve as a road map for a successful ERP implementation.

---

## About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software designed to fit the precise needs of our manufacturing, distribution, retail, and service industry customers. More than 45 years of experience with our customers' unique business processes and operational requirements are built into every solution—in the cloud or on premises. With this deep understanding of your industry, Epicor solutions dramatically improve performance and profitability while easing complexity so you can focus on growth. For more information, [connect with Epicor](#) or visit [www.epicor.com](http://www.epicor.com).



Contact us today  [info@epicor.com](mailto:info@epicor.com)  [www.epicor.com](http://www.epicor.com)

The contents of this document are for informational purposes only and are subject to change without notice. Epicor Software Corporation makes no guarantee, representations, or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality, or reasonable skill and care. This document and its contents, including the viewpoints, dates, and functional content expressed herein are believed to be accurate as of its date of publication, October 2018. The results represented in this testimonial may be unique to the particular user as each user's experience will vary. The usage of any Epicor software shall be pursuant to the applicable end user license agreement, and the performance of any consulting services by Epicor personnel shall be pursuant to applicable standard services terms and conditions. Usage of the solution(s) described in this document with other Epicor software or third-party products may require the purchase of licenses for such other products. Epicor and the Epicor logo are registered trademarks or trademarks of Epicor Software Corporation in the United States, certain other countries and/or the EU. All other trademarks mentioned are the property of their respective owners. Copyright © 2018 Epicor Software Corporation. All rights reserved.