

Epicor Mobile Proof of Delivery

Fully integrated with Epicor® Eclipse™ and Epicor® Prophet 21® software

Epicor Mobile Proof of Delivery is a fully integrated, mobile companion product for Epicor Eclipse and Epicor Prophet 21 software that enables more efficient order deliveries and pick-ups. Mobile Proof of Delivery empowers your drivers by providing virtually every delivery detail in a mobile app. Mobile Proof of Delivery helps streamline the delivery process while allowing you to electronically capture signatures and produce photographic proof of delivery. It also provides real-time visibility and tracking of activities from within Eclipse and Prophet 21 software. Mobile Proof of delivery works with both Android™ and iOS devices, so you can choose the device that works best for you.

Streamlined delivery process

Delivering orders and capturing proof of delivery the old-fashioned way can be time-consuming. It typically requires paper forms for all the deliveries and a printed manifest to keep track of those deliveries. All this paperwork needs to go out on the truck with the driver, but in many cases, only some of it comes back. Customers are asked to sign printed forms and can only get a copy if you're using multipart forms. Once the driver returns, these orders are typically invoiced, and the signed delivery ticket is then filed away. Should the customer want a copy of the proof of delivery, someone needs to retrieve the signed forms, scan a copy, and email it to the customer.

Epicor Mobile Proof of Delivery streamlines this whole process. Customer ship to's are assigned to predefined routes. These routes can be adjusted on an as-needed basis to allow for daily delivery variations by creating delivery lists. Once a delivery list is created, drivers can download their list to a mobile device. The driver is then empowered to complete the entire delivery process.



Epicor Eclipse Epicor Prophet 21

Real-time visibility and tracking of all pick-up and delivery activities

View interactive maps, customer contact information, and delivery details

Clock-In/Clock-Out for tracking at each stop

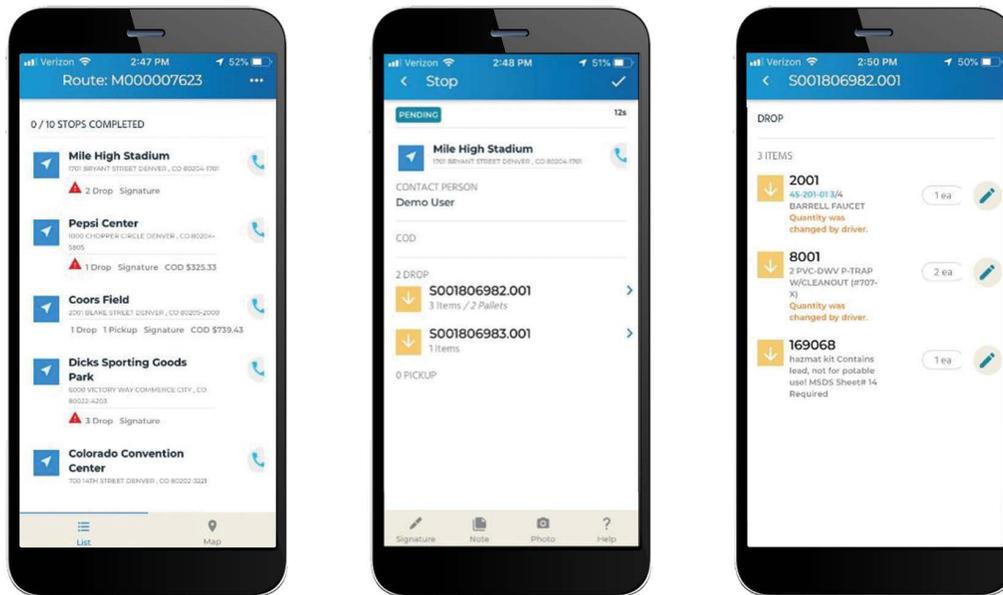
Confirm delivery and capture electronic signature

Take additional photos as proof of delivery

Track Hazmat items

Add RMAs to the delivery list for pickup

Proactively provide proof of delivery on your invoices.



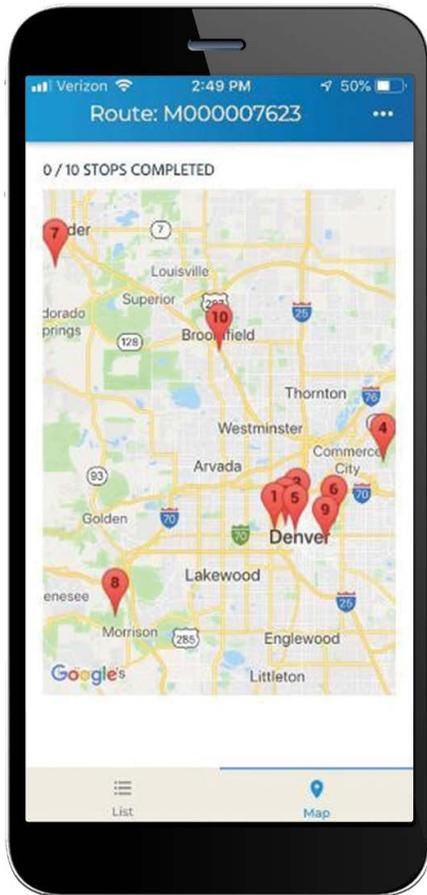
The intuitive user interface is designed to provide the driver with all the relevant information, such as directions, to complete the deliveries. For tough-to-find stops, drivers have access to order notes and/or can access the customer contact phone number to place a quick call or text. Additional information such as hazard items and if the customer is COD is also clearly displayed in the app.

From their mobile device, drivers can confirm each delivery. The app will display the order(s) that are to be delivered along with the packaging information. Back when the order was staged, Prophet 21 software allows the packer to indicate the number of packages—boxes, bundles, pallets, etc.—for each order. This helps the driver determine what goes with which order. If need be, the driver can drill down to the individual items to confirm the quantities and make any necessary adjustments should the customer not agree with the counts.

Once the driver has confirmed the counts, he can then capture the name and/or signature along with any delivery notes or exceptions.

Additionally, a photo can be taken to confirm the drop location or for situations where there was not a contact to sign for the material. Since customers may have multiple orders for delivery, Epicor Mobile Proof of Delivery consolidates orders for the same customer ship-to into a stop. This allows the driver to confirm each delivery independently but only requires the customer to sign once for the stop. The electronic signature is automatically associated with each related order.

As the driver completes stops along his route, Epicor Mobile Proof of Delivery can update Prophet 21 or Eclipse software in real-time via a cell phone cellular connection. Should you choose WiFi- only devices, updates occur once the driver returns. Information gathered during the delivery—notes, photos, contact, signature, etc.—syncs with your business system and updates the customer order. When customer invoices are produced, relevant information can be included in the invoice form to proactively send proof of delivery to the customer.



Benefits

- Streamline the delivery process with fast, accurate mobile tools
- Empower your drivers with interactive maps, customer contact information, and delivery details
- Electronically capture signatures and provide photographic proof of delivery
- View planned pick-up and delivery activities in real time

EPICOR

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