

Epicor Payment Exchange Small Business

Small business partner in payment processing

Do you want to work with just any payment processor? Or would you rather work with a payment processor that understands the challenges of small businesses and is one of the fastest growing payment processors in the U.S.? If you prefer the latter, take a look at Epicor Payment Exchange service.

The typical processor may:

- Provide confusing monthly statements that seem to change in format every month
- Give you security and compliance concerns
- Surprise you with new fees that arrive all too frequently
- Not treat you as an important customer unless you're a sprawling big box retailer

Epicor Payment Exchange service is part of Epicor Software Corporation, a company that has helped small independent businesses for over 30 years with software, hardware, and services. We understand the strain of running a small business and dealing with cash flow, employees, scheduling, selling, and marketing. At Epicor, we want to make the payment processing part of your business seamless so you can focus on caring for your customers and growing your business. But most importantly, we want to save you money.

Simplify and save with Epicor Payment Exchange

Epicor's Payment Exchange service handles all the key steps in accepting card payments—authorization, settlement, and reporting. Because Epicor Payment Exchange service leverages technology and relationships that serve thousands of merchants, volume discounts get passed on to you—leaving more of every sale where it should be, in your bottom line.

But savings are only part of the story. Epicor Payment Exchange service also means superior technology that is designed for higher security, easier compliance, better service to customers, and streamlined processes in your back office.

Imagine viewing a recent transaction in your own web-based dashboard, without waiting for a monthly statement or accepting a credit card payment remotely, on your own virtual terminal, from any Internet-connected browser. It's all standard with Epicor Payment Exchange service. Beyond that convenience, your monthly costs will be lower. Additionally, you can count on support from a trusted partner. Epicor in-house experts have the knowledge and tools to solve problems quickly should they occur.



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Benefits

Enjoy significant, measurable savings on fees—savings that go straight to your bottom line

Simplify the entire process of accepting payment cards

Simplify compliance with PCI, EMV, and other requirements, thanks to advanced encryption and security technology

Speed up checkout with Apple Pay®, Android Pay®, and other contactless technologies

Help keep customer data—and yours—secure

Analyze sales or address specific issues at any time—no waiting for monthly statements through secure online access to always-current transaction history

Get insights from Epicor on how to better run your business

Choice of payment devices

With Epicor Payment Exchange service you have a choice of payment devices for your business, from integrated processing with ERP to Clover (Go, Mini or Flex)—all of which are EMV compliant and encrypted, so you are immediately using the latest security technology to help stop hackers, and you're not storing or transmitting any actual bankcard numbers. Here is a comparison of some of the payment devices available:

	Clover® Go	Clover® Mini	Clover® Flex	FD150
				
Type	Mobile	Small station	Mobile	Standalone terminal
Business Use	Mobile	Stationary or Mobile	Mobile	Stationary
Credit card acceptance	Yes	Yes	Yes	Yes
Debit card acceptance	No PIN	No PIN	PIN	PIN
EMV capable	Yes	Yes	Yes	Yes
Encrypted swipe and insertion	Yes	Yes	Yes	Yes
Apple Pay/Android Pay	Yes	Yes	Yes	Yes
On-screen signature capture	Yes	Yes	Yes	Yes
Connection	Through smartphone	Wi-Fi or cellular	Wi-Fi or cellular	IP or Dial
Size	2.5" x 2.6" x 0.9"	6.5" x 8.0" x 3.7"	3.2" x 7.7" x 2.0"	3.5" x 8.1" x 3.2"
Add-on apps	No	Yes	Yes	No
Built-in printer	No	Yes	Yes	Yes
Options	None	Hub with four USB device ports, one RJ12 cash drawer port	None	None

Lower costs and fewer surprises

- Low rates for all customers regardless of size, industry, or number of card-based transactions
- Straightforward, predictable pricing keeps statements and reports free of surprising new fees and surcharges
- Web access to transactions at any time to verify volumes and predict monthly charges

Simplified processes and more convenience

- Signed receipt storage eliminated
- Web-based payment platform can process anytime—day or night
- Intuitive reporting and online interfaces simplify card processing tasks

Powerful payment options

- Choice for the customer in payment (credit, debit, and Apple Pay)
- Virtual Terminal lets you process credit card transactions from any computer with an Internet connection
- Virtual Terminal can be used as a business continuity tool should you ever experience processing issues

Highly secured data and enhanced compliance

- Encryption of cardholder data helps protect you and your customers
- Fully integrated technologies — from swipe to final settlement—help ensure the highest possible level of security
- Designed to allow for ongoing compliance with card industry security requirements, including PCI DSS

Comprehensive web-based reporting plus anywhere, anytime access

- Online access to view up to 13 months of daily batch details and ability to drill down to transaction-level detail
- Back office processes are smoother by reconciling transactions against daily deposits whenever and wherever it's convenient

EPICOR

We're here for the hard-working businesses that keep the world turning. They're the companies who make, deliver, and sell the things we all need. They trust Epicor to help them do business better. Their industries are our industries, and we understand them better than anyone. By working hand-in-hand with our customers, we get to know their business almost as well as they do. Our innovative solution sets are carefully curated to fit their needs, and built to respond flexibly to their fast-changing reality. We accelerate every customer's ambitions, whether to grow and transform, or simply become more productive and effective. That's what makes us the essential partners for the world's most essential businesses.

Contact Us Today: info@epicor.com | www.epicor.com

Epicor Payment Exchange is a payment processing service, which is provided by First Data Corporation, is designed to be used in connection with a PCI DSS compliant merchant system and operating environment, and is subject to and governed by the terms and conditions of your Merchant Application, including the Terms and Conditions related thereto. Using Epicor Payment Exchange service does not guarantee that you will be PCI DSS compliant. The furnishing of any other services (such as the payment gateway are furnished by Epicor Software Corporation and are governed by and subject to the terms of your customer agreement with Epicor). The contents of this document are for informational purposes only and are subject to change without notice. Epicor Software Corporation makes no guarantee, representations or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality, or reasonable skill and care. This document and its contents, including the viewpoints, testimonials, dates, and functional content expressed herein are believed to be accurate as of its date of publication, December, 2021. Epicor and the Epicor logo are trademarks or registered trademarks of Epicor Software Corporation registered in the United States, certain other countries, and/or the EU. All product names and brands are property of their respective owners in the United States and/or other countries. Copyright © 2021 Epicor Software Corporation. All rights reserved